

RESOURCES (cont'd)

Advocacy

- Association québécoise Plaidoyer-Victimes: 514 526-9037
- Crime Victims Assistance Centre (CAVAC): 514 277-9860
- Crime victims' compensation: 514 906-3019

Resources for men experiencing relational difficulties

- Service d'aide aux conjoints : 514 384-6296
- Entraide pour hommes : 514 355-8300

Therapy groups for abusive partners

- Option : 514 527-1657
- Pro-Gam : 514 270-8462
- McGill Domestic Violence Clinic: 514 398-2686

Hot line services

- SOS Violence conjugale: 514 813-9010
- Tel-Aide: 514 935-1101
- Help line for parents: 1-800-361-5085
- Suicide Action Montréal: 514 723-4000
- Sexual Assault Centre: 514 934-4504
- Éducation – coup de fil (counselling for parents and youths): 514 525-2573
- Tel-Jeunes: 1-800-263-2266
- Kids Help Phone: 1-800-668-6868

TO CONTACT US

Montréal Courthouse
10, rue Saint-Antoine, H2Y 1B6
Suite 6.10 (6th floor)
Tel.: 514 868-9577 ext. 0
Fax: 514 868-9585

Ville de Montréal Municipal Court
775, rue Gosford
Suite R-710 (ground floor)
Montréal, Québec
H2Y 3B9
Tel.: 514 861-0141
FAX: 514 861-7035

Centre de santé et de services sociaux
Jeanne-Mance

Centre affilié universitaire

ville.montreal.qc.ca

Ville de Montréal : 3287 (04-2014)

Domestic and family violence
**CÔTÉ COUR
SERVICE**

Cour municipale
Montréal 

DESCRIPTION

The *Côté Cour* program is a professional assistance service available to any person required to appear in court following an incident of domestic or family violence. *Côté Cour* intervenes primarily with victims: women, men or children. On the day of the court proceeding, regardless of the stage of the judicial process or whether one has received a summons, the victim can meet a service caseworker, at court, in a safe location.

SUPPORT PROVIDED

When you meet with a *Côté Cour* caseworker, you can be assured that:

- any discussion pertaining to the violence experienced in the home will remain confidential;
- you will receive support and an attentive ear;
- you will receive immediate professional support for you, your children and all other family members;
- your rights and interests will be respected;
- information on existing resources will be given to you and will be easily accessible;
- conditions of release will be quickly transmitted to you when the person accused is released from the court or police station. If you have not received this information, you can contact *Côté Cour*.

SOME DETAILS

- On site, and at every stage of the judicial process, you will meet, without charge, a prosecuting attorney. The latter will answer your questions and will explain the court process to you. There is therefore no need for you to use the services of another lawyer and pay professional fees.
- Your employer must allow you to be absent from your work in order to respond to a summons.
- The hearings are generally public and the accused person is usually present. An area reserved for victims and witnesses enables you to wait in complete safety.
- If there are attempts to intimidate you, influence you or dissuade you from testifying, please notify the police immediately by dialing 911. In court, notify the prosecuting attorney.
- At any time during the proceedings, you can ask that your address remains confidential.
- It is difficult to predict the length of the hearings. The wait can be quite long, perhaps a few hours or more.
- If you require the services of an interpreter, the court can provide you with an interpreter in your language, at the time of your testimony in court and when you meet with the prosecuting attorney and the *Côté Cour* caseworker.

WHAT ARE THE ADDITIONAL SERVICES OFFERED BY *CÔTÉ COUR*?

- Telephone counselling (information, support, and advice).
- Support and information with respect to the functioning of the judicial system.
- On-demand training for professionals.

RESSOURCES

Judicial resources

- Police: 911
- Director of criminal and penal prosecutions – legal advice service to citizens – Montréal Courthouse: 514 393-2703
- Prosecuting Attorney Office – Ville de Montréal Municipal Court: 514 872-2554
- Legal aid (divorce, child custody): 514 864-2111

Resources for abused women

- SOS Violence conjugale: 514 873-9010
- For contact information of the CLSC in your neighbourhood: 514 286-5615
- Centre de solidarité lesbienne: 514 526-2452

For immigrant women

- Women's Centre of Montréal (also offers court accompaniment): 514 842-0814
- Programme régional d'accueil et d'intégration des demandeurs d'asile (for refugee claimants): 514 731-8531