

Conflict Resolution
CONCILIATION

TO CONTACT US

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DESCRIPTION

The *Conciliation* program offers parties a conflict resolution method following the filing of a criminal complaint.

The program enables identifying the problem at the root of the filed complaint, and facilitates resolving the conflict by means of different solutions, namely:

- the conditions imposed in the framework of a settlement;
- reimbursement of damages suffered by the victim.

TO WHOM IS THIS PROGRAM ADDRESSED?

The *Conciliation* program is aimed at interpersonal conflicts between people who know each other (except in cases of spousal abuse or domestic violence) and who sometimes have to maintain certain types of contacts following the judicial proceedings.

For example:

- tenant – landlord
- employee – employer
- friends
- neighbours

HOW DOES THE CONCILIATION PROGRAM WORK?

The victim is summoned when the defendant appears in court. The prosecuting attorney then meets with the victim, and if he detects the possibility of conciliation, he communicates this to the defendant or his lawyer in order to negotiate the terms of a settlement. The settlement agreement will thereafter be recommended to the court.

PARTICIPATING PARTNERS IN THE CONCILIATION PROGRAM

The principal partner of the *Conciliation* program is the Crime Victims Assistance Center (CAVAC). In order to provide support to the victim throughout the judicial process, an agent of CAVAC communicates with victims who so desire, in order to provide information with respect to:

- the different stages of the judicial process;
- the preparation of testimony and, if necessary, support in court;
- the specialized services that may be offered to the victim;
- the different types of forms to be filed (LIVAC – CSST, etc.).

The other collaborators in the *Conciliation* program are:

- prosecuting attorneys
- judges of the municipal court
- defence attorneys